**Requirement Gathering**

Date: 14/01/2025

Project Overview:

TaskMate is an affordable online platform designed to connect freelancers and clients through skill-based job opportunities. It aims to simplify the freelancing experience by providing a platform where freelancers can directly request jobs and clients can post tasks for a small fee. The project focuses on providing a cost-effective and user-friendly system to support seamless collaboration.

System Scope:

The system is proposed for a full-scale implementation. It is intended to be a live platform enabling real-world interactions between freelancers and clients.

Target Audience:

The primary audience includes:

Freelancers: looking for task-specific job opportunities.

Clients: who need skilled professionals for completing specific tasks.

Module:

1. User Registration and Login:

Enables freelancers, clients, and admins to register and log into the system securely.

2. Job Posting:

Allows clients to post jobs categorized by required skills.

3. Skill-Based Feed:

Displays relevant job opportunities for freelancers based on their registered skills.

4. Job Request Management:

Freelancers can submit requests, and clients can review and approve them.

6. Payment System:

Processes client payments for job postings and ensures freelancers receive full payments for completed tasks.

7. Rating and Review System:

Allows both freelancers and clients to leave feedback after task completion.

User Roles:

1. Freelancers:

- Create profiles with their skills and work history.

- View and apply for job opportunities via a skill-based feed.

- Communicate directly with clients.

2. Clients:

- Post jobs and categorize them by required skills.

- Review freelancer requests, profiles, and ratings.

- Approve freelancers for tasks and provide reviews.

3. Admins:

- Manage user accounts, job postings, and system activities.

- Resolve disputes between users and maintain the platform's integrity.

System Ownership:

The system is owned and managed by an individual or organization responsible for its development, operation, and maintenance.

Industry/Domain:

The platform operates within the freelancing and gig economy domain, catering to industries like IT, writing, design, marketing, and other skill-based sectors.

Data Collection Contacts:

1. Athul Mathew

Role: Freelancer

Contact: +91 91318 47815

2. Aibal Jose

Role: Client

Contact: +91 98469 57010

Questionnaire for Data Collection:

1. For Freelancers:

* What skills do you offer, and how often do you use freelancing platforms?

Answer: Programming (JavaScript, Python), use freelancing platforms weekly.

* What challenges have you faced when finding jobs on existing platforms?

Answer: Complicated bidding process and high competition.

* Would you prefer a platform where clients post jobs based on specific skills?

Answer: Yes, it would save time and align with expertise.

* How would you rate the importance of a feedback system for freelancers?

Answer: Critical for building trust and credibility.

2. For Clients:

* What types of tasks do you usually need freelancers for?

Answer: Content writing, graphic design, and web development.

* How important is it to have a cost-effective freelancing platform?

Answer: Very important to stay within budget constraints.

* Do you prefer freelancers submitting direct job requests over bidding systems?

Answer: Yes, it saves time and avoids unnecessary delays.

* What difficulties have you faced while using other freelancing platforms?

Answer: High service fees and difficulty finding skilled professionals.

* Would you like a platform that allows direct chat with freelancers?

Answer: Yes, to clarify job requirements efficiently.